

# AMY P. CRUMP CLERK OF THE CIRCUIT COURT FOR THE COUNTY OF NEW KENT

## FOR THE PERIOD APRIL 1, 2022 THROUGH DECEMBER 31, 2023

Auditor of Public Accounts Staci A. Henshaw, CPA www.apa.virginia.gov (804) 225-3350



## **COMMENTS TO MANAGEMENT**

We noted the following matters involving internal control and its operation that have led or could lead to noncompliance with laws and regulations, the loss of assets or revenues, or otherwise compromise the Clerk's fiscal accountability.

### **Properly Reconcile Trust Funds**

Repeat: Yes (First Issued in 2022)

The Clerk does not reconcile trust funds. We noted a difference of \$844 between trust fund balances recorded in the financial system and the bank account balances, which the Clerk would have detected had she performed a proper reconciliation. The Clerk should reconcile the court's trust fund accounts upon receipt of the bank statements, as recommended by the Financial Accounting System User's Guide.

### **Monitor and Disburse Liabilities**

Repeat: No

The Clerk does not properly monitor and disburse court liabilities. At the end of the audit period, the Clerk was holding \$2,609 in liabilities that she should have either disbursed or escheated. The Clerk should review all liabilities she is currently holding and disburse, as applicable. In the event the Clerk cannot locate the owners of the funds, the Clerk should escheat the funds as required by § 55.1-2518 and § 55.1-2524 of the Code of Virginia. Going forward, the Clerk should routinely monitor and disburse, when appropriate, all court liabilities as recommended by the Financial Accounting System User's Guide.

## **Retain Voided Receipts**

Repeat: No

For seven of ten voided receipts tested (70%), the Clerk did not retain all copies of the receipt. The Clerk should closely monitor and control voided transactions as they pose an increased risk for fraudulent activity. The Clerk should not void receipts without maintaining all copies of the receipt and should provide training to staff to ensure they perform appropriate journal entries rather than unnecessarily voiding receipts.

## Update Individual Receivable Account Status

Repeat: Yes (First Issued in 2022)

The Clerk does not monitor and correct accounts listed on the Individual Account Status Report. Currently, there are four credit balance accounts listed totaling \$1,009, which the Clerk should review and determine corrective action as they may indicate a receipting error or overpayment. In addition, there are three accounts, totaling \$3,367, in appeal status. Accounts should only be in appeal status when the Judge approves a stay in the sentence. The Clerk should update the individual accounts noted, and review and take appropriate and timely action on all accounts in appeal status as recommended by the Financial Accounting System User's Guide.

## -TABLE OF CONTENTS-

	Pages
COMMENTS TO MANAGEMENT	
AUDIT LETTER	1-2
CLERK'S RESPONSE AND CORRECTIVE ACTION PLAN	3-4



## Commonwealth of Virginia

Auditor of Public Accounts

Staci A. Henshaw, CPA Auditor of Public Accounts P.O. Box 1295 Richmond, Virginia 23218

March 14, 2024

The Honorable Amy P. Crump Clerk of the Circuit Court County of New Kent

Thomas W. Evelyn, Board Chair County of New Kent

Audit Period: April 1, 2022, through December 31, 2023 Court System: County of New Kent

We have audited the cash receipts and disbursements of the Clerk of the Circuit Court of this locality for the period noted above. Our primary objectives were to test the accuracy of financial transactions recorded on the Court's financial management system; evaluate the Court's internal controls; and test its compliance with significant state laws, regulations, and policies.

## Management's Responsibility

Court management has responsibility for establishing and maintaining internal controls and complying with applicable laws and regulations. Internal control is a process designed to provide reasonable, but not absolute, assurance regarding the reliability of financial reporting, effectiveness and efficiency of operations, and compliance with applicable laws and regulations. Deficiencies in internal controls could lead to noncompliance with laws and regulations, the loss of assets or revenues, or otherwise compromise the Clerk's fiscal accountability.

We noted matters involving internal control and its operation necessary to bring to management's attention. These matters are discussed in the section titled <u>Comments to Management</u>. Any written corrective action plan to remediate these matters provided by the Clerk is included as an enclosure to this report. We did not validate the Clerk's corrective action plan and, accordingly, cannot take a position on whether it adequately addresses the issues in this report.

The Clerk has taken adequate corrective action with respect to the internal control findings reported in the prior year that are not repeated in this report.

We discussed these comments with the Clerk, and we acknowledge the cooperation extended to us by the Clerk and her staff during this engagement.

Staci A. Henshaw AUDITOR OF PUBLIC ACCOUNTS

LJH: clj

 cc: The Honorable Holly B. Smith, Chief Judge Rodney Hathaway, County Administrator Robyn M. de Socio, Executive Secretary Compensation Board Paul F. DeLosh, Director of Judicial Services Supreme Court of Virginia Judge Hon. B. Elliott Bondurant P.O. Box 98 New Kent, Virginia 23124 804-966-9525 FAX 804-966-5265



Clerk Hon. Amy P. Crump P.O. Box 98 New Kent, Virginia 23124 804-966-9520 FAX 804-966-9528

Ms. Stacy Henshaw, CPA

Auditor of Public Accounts

P.O. Box 1295

Richmond, Va 23218

Re: Clerk's Response and Corrective Action Plan Audit Period 4/1/22-12/31/23 Court System County of New Kent

#### Dear Ms. Henshaw:

I would like to address the items cited in your Audit Report for the above-referenced period.

#### **Properly Reconcile Trust Funds**

The Clerk does not reconcile trust funds. We noted a difference of \$844 between trust fund balances recorded in the financial system and the bank account balances, which the Clerk would have detected had she performed a proper reconciliation. The Clerk should reconcile the court's trust fund accounts upon receipt of the bank statements, as recommended by the Financial Accounting System User's Guide.

#### **Response:**

The Clerk will find and correct the difference. In the future the Clerk will closely monitor the account code when changes occur in the individual accounts.

#### **Monitor and Disburse Liabilities**

The Clerk does not properly monitor and disburse court liabilities. At the end of the audit period, the Clerk was holding \$2,609 in liabilities that she should have either disbursed or escheated. The Clerk should review all liabilities she is currently holding and disburse, as applicable. In the event the Clerk cannot locate the owners of the funds, the Clerk should escheat the funds as required by § 55.1-2518 and § 55.1-2524 of the Code of Virginia. Going forward, the Clerk should routinely monitor and disburse, when appropriate, all court liabilities as recommended by the Financial Accounting System User's Guide.

#### **Response:**

The Clerk will continue to monitor the disbursement or escheatment of current and future liabilities.

1

3

#### **Retain Voided Receipts**

For seven of 10 voided receipts tested (70%), the Clerk did not retain all copies of the receipt. The Clerk should closely monitor and control voided transactions as they pose an increased risk for fraudulent activity. The Clerk should not void receipts without maintaining all copies of the receipt and should provide training to staff to ensure they perform appropriate journal entries rather than unnecessarily voiding receipts.

#### **Response:**

Often voids are done after the customer/title examiner has left the building. The Clerk does not keep contact information on all customers. The Clerk will instruct staff to pay closer attention to all checks being presented before receipting.

#### Update Individual Receivable Account Status

The Clerk does not monitor and correct accounts listed on the Individual Account Status Report. Currently, there are four credit balance accounts listed totaling \$1,009, which the Clerk should review and determine corrective action as they may indicate a receipting error or overpayment. In addition, there are three accounts, totaling \$3,367, in appeal status. Accounts should only be in appeal status when the Judge approves a stay in the sentence.

#### **Response:**

The Clerk will monitor the BU06 more closely and correct accounts as needed. All accounts have been corrected.

I would like to thank you and your staff for conducting this audit. Ms. Vaughan is always a pleasure to work with and is professional and courteous to my office. I welcome her input and gain many tools for the future.

Very truly yours, Signature on File

Amy P. Crump, Clerk