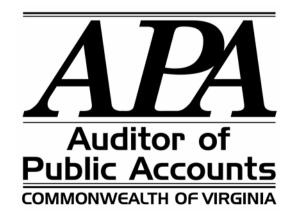
VIRGINIA CIRCUIT COURTS STATEWIDE REPORT

REPORT ON AUDITS DURING THE PERIOD July 1, 2004 THROUGH JUNE 30, 2005



AUDIT SUMMARY

During our audits of Clerks of Circuit Court for the fiscal year 2005, we identified the following three findings that we consider statewide issues that are common to several circuit courts:

- Properly reconcile accounting records
- Properly manage accounts receivable
- Properly assess and record court fees and costs

Statewide issues are those internal control findings or compliance issues that require that the Executive Secretary of the Supreme Court, as the circuit court administrator, to consider issuing new guidelines or providing training to help specific clerks' offices improve. In addition, the Executive Secretary should consider including these issues when conducting statewide training for all clerks' offices.

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Commonwealth of Hirginia

Walter J. Kucharski, Auditor

Auditor of Public Accounts P.O. Box 1295 Richmond, Virginia 23218

November 15, 2005

The Honorable Mark R. Warner Governor of Virginia State Capitol Richmond, Virginia The Honorable Lacey E. Putney Chairman, Joint Legislative Audit and Review Commission General Assembly Building Richmond, Virginia

We are pleased to submit our statewide report on the **Virginia Circuit Court System.** This report represents the results of audits conducted in our 2005 work plan and covers fiscal periods through June 30, 2005. The Supreme Court of Virginia establishes the rules of practice and procedure for the circuit courts, while the Executive Secretary of the Supreme Court acts as the administrator of the circuit court system.

Our audits determined whether the Clerks of the Circuit Court have maintained accountability over collections, established internal controls, and complied with state laws and regulations. We used a risk-based audit approach for circuit courts that assessed risk for individual courts to determine the amount of testing we performed.

During this period, we conducted 102 Clerks of Circuit Court audits and noted findings in 18 offices. We previously communicated findings for individual circuit court audits to the appropriate Clerks of the Circuit Court, Chief Judges, local governing bodies, and the Executive Secretary of the Supreme Court.

This report summarizes the findings from our individual audits that we consider statewide issues that are common to several clerks' offices. Statewide issues are those internal control findings or compliance issues that require that the Executive Secretary of the Supreme Court, as the circuit court administrator, consider issuing new guidelines or provide training to help these offices improve. In addition, the Executive Secretary of the Supreme Court periodically holds training for all clerks' offices and should consider emphasizing these matters during future training sessions.

We identified the following three findings that we consider statewide issues common to several circuit courts:

- Properly Reconcile Accounting Records
- Properly Manage Accounts Receivable
- Properly Assess and Record Court Fees and Costs

We have included a further discussion of each of these statewide findings in the "Statewide Internal Control and Compliance Issues" section of this report.

This report is intended for the information of the Governor and General Assembly, court management, and the citizens of the Commonwealth of Virginia and is a public record. We discussed the findings contained in this report with court management at the completion of our individual clerk's office audits during the period.

AUDITOR OF PUBLIC ACCOUNTS

JMS/sks sks:28

STATEWIDE INTERNAL CONTROL AND COMPLIANCE ISSUES

We identified the following three findings that we consider statewide issues common to several circuit courts.

Properly Reconcile Accounting Records

Properly reconciling accounting records is one of the most important steps in maintaining strong internal controls. The most familiar process is the monthly reconciliation between the bank statement, the checkbook, and the automated accounting system. Comparing the day's collections to the daily bank deposit is another reconciliation important for maintaining fiscal accountability in clerks' offices.

When done properly and timely, the bank reconciliation helps determine that all transactions have been recorded, any errors have been detected and corrected, and the accounting records accurately reflect the amount of money in the bank. Conversely, failing to properly reconcile the bank account significantly increases the chances that errors, theft, omissions, or other irregularities could go undetected. We noted the following weaknesses regarding the reconciliation of clerks' bank accounts.

- Some clerks do not properly resolve differences between the bank statement and the court's automated financial system. We noted differences stemming from returned checks or routine bank service and new check fees not recorded in the system, and uncorrected deposit errors. In one court, we noted differences totaling more than \$13,200 that went unresolved for three months. In other courts, we noted differences in trust funds totaling more than \$6,100 went unresolved for up to five months. In still another court, we found unresolved differences carried forward month-to-month as far back as August 2004. In this case we determined that part of the difference was caused by an unidentified \$42 cash shortage.
- One factor hindering the monthly reconciliation process is failing to consistently reconcile daily collections. Oftentimes court staff does not identify and resolve differences between the amount collected by the court and the amount deposited in the bank. The automated system provides help in the process by printing out a daily reconciliation work sheet. But, staff does not always use this tool. We noted in one court that there was an unidentified \$30 overage in cash that had not been documented on the daily reconciliation worksheet nor was it appropriately reflected in the system. Properly completing the work sheet would help minimize the chance of errors when reconciling daily collections.

Clerks should properly reconcile their bank accounts to the checkbook and the automated financial system each month and resolve all differences timely. Clerks who may not fully understand the reconciliation process in an automated system environment should immediately seek assistance and training from the Supreme Court. Failing to reconcile the bank account and daily collections, or not resolving all differences promptly significantly increase the risk of errors, fraud, or other irregularities going undetected.

We noted reconciliation issues at the following Clerks of Circuit Court offices:

Accomack County*
Dinwiddie County
Pulaski County*
Rockingham County

Smyth County City of Petersburg* City of Salem

^{*} Indicates repeat finding from prior year's audit

<u>Improve Accounts Receivable Management</u>

We found that many clerks do not properly establish, monitor, or collect accounts receivable. Specifically, we found the following conditions:

- Some clerks altered fines and costs due dates in the court's financial management system without a court order or obtaining a signed pay agreement in accordance with Section 19.2-354 of the <u>Code of Virginia</u>. All fines and costs are payable immediately upon final disposition unless otherwise ordered by the court or evidenced by a written payment plan. Court staff should not alter due dates unless they have an established or revised payment agreement, so that defendants understand their obligation to the court. Allowing due date changes without proper supporting documentation significantly raises the risk of loss of funds due the Commonwealth and the locality.
- Some clerks failed to promptly enter unpaid fines and costs in the court's automated financial system. We found instances where clerks did not enter fines and costs for periods up to two and one-half months after sentencing. Clerks should promptly enter all fines and costs in the automated financial system to ensure that the collection process can proceed.
- Some clerks failed to record judgments for delinquent accounts in the Judgment Lien Docket Book as required by Section 8.01-446 of the <u>Code of Virginia</u>. We found recording delays of up to 19 months or not recorded at all.
- Some clerks failed to promptly report delinquent accounts to the Department of Motor Vehicles. We noted reporting delays of up to 19 months after accounts became past due and eligible for license suspension. Section 46.2-395 of the Code of Virginia requires clerks to report all unpaid criminal and traffic cases. Driver license suspension is often an important tool for collecting delinquent fines and costs, therefore, clerks should promptly report delinquent accounts to the Department of Motor Vehicles.
- Some clerks failed to respond to the Department of Taxation's Set-Off Match reports timely resulting in lost opportunities to recover delinquent fines and costs.

Inadequate management of accounts receivable inhibits the collection of fines and costs. Clerks should follow Supreme Court guidance and the <u>Code of Virginia</u> requirements when establishing and managing the court's accounts receivable. The lack of such procedures, improper due date changes, untimely reports to the Department of Motor Vehicles, not responding to tax set-off reports all hinder collection efforts and the delayed recording of judgments result in lost revenue for the Commonwealth and localities.

We noted accounts receivable issues at the following Clerk of Circuit Court offices:

Arlington County
Caroline County*

Culpeper County
Dinwiddie County
Green County

Fairfax County

Powhatan County

Rockingham County*

Smyth County*

Stafford County*

City of Petersburg

^{*} Indicates repeat finding from prior year's audit

Properly Assess and Record Court Fees and Costs

Some clerks do not properly assess and record fees and costs in accordance with the <u>Code of Virginia</u>. We found errors in the assessment of such costs as time-to-pay administrative fees, court-appointed attorney/public defender fees, drug offender fees, forensic laboratory fees, sentencing fees, and the application of fixed felony or misdemeanor fees. Clerks need to be more diligent and assess court costs and fees in accordance with the <u>Code of Virginia</u>. Clerks should always use current fee schedules and, when practical, attend the Supreme Court's periodic regional training sessions to help keep staff abreast of any changes in costs and fees.

We noted improper assessing of fees or costs at the following Clerk of Circuit Court offices:

Caroline County*
Fairfax County
Prince William County*
Pulaski County*
Rockingham County

Smyth County Stafford County Washington County City of Petersburg*

^{*} Indicates repeat finding from prior year's audit

APPENDIX

2005 Circuit Court Audits

Accomack County** Goochland County Pittsylvania County City of Alexandria Grayson County** Powhatan County** Albemarle County Greene County** City of Portsmouth Alleghany County Greensville County** Prince Edward County Prince George County Amelia County Halifax County **Amherst County** Prince William County** City of Hampton **Appomattox County Hanover County** Pulaski County** Arlington County** Henrico County City of Radford **Augusta County** Henry County Rappahannock County **Bland County** City of Hopewell City of Richmond - Marshall City of Bristol Isle of Wight County City of Richmond – Manchester James City County/Williamsburg **Brunswick County Richmond County Buckingham County** King & Queen County City of Roanoke Campbell County King George County Roanoke County Caroline County** King William County Rockbridge County Charles City County **Lancaster County** Rockingham County** Charlotte County Lee County **Russell County** City of Chesapeake Loudoun County City of Salem** Chesterfield County Scott County Louisa County City of Colonial Heights Smyth County** **Lunenburg County** Craig County City of Lynchburg Southampton County Culpeper County** Mathews County Spotsylvania County **Cumberland County** Mecklenburg County Stafford County** City of Danville Middlesex County City of Staunton

Montgomery County

Dinwiddie County**

Essex County

Fairfax County**

Floyd County

Fluvanna County

Franklin County

Frederick County

City of Norfolk

Northampton County

Nottoway County

Page County

City of Fredericksburg

Patrick County

Dickenson County

Gloucester County

Patrick County Wythe County
City of Petersburg** York County

Surry County City of Suffolk

Sussex County

Tazewell County

City of Virginia Beach

Washington County**

Westmoreland County

City of Waynesboro

^{**} Denotes audit with one or more findings.

SUPREME COURT OFFICIALS

The Honorable Leroy Rountree Hassell, Sr. Chief Justice of the Supreme Court of Virginia

The Honorable F. Bruce Bach Interim Executive Secretary Office of the Executive Secretary of the Supreme Court of Virginia